



Schools and Libraries Division

FUNDING COMMITMENT DECISION LETTER
(Funding Year 2011: 07/01/2011 - 06/30/2012)

January 18, 2012

Kimberly Farmer
SALLIE B. HOWARD CHARTER SCHOOL
1004 HERRING AVENUE
WILSON, NC 27893

Re: Form 471 Application Number: 797092
Billed Entity Number (BEN): 160621
Billed Entity FCC RN: 0011813839
Applicant's Form Identifier: 471maint

Thank you for your Funding Year 2011 application for Universal Service Support and for any assistance you provided throughout our review. The current status of the funding request(s) in the Form 471 application cited above and featured in the Funding Commitment Report(s) (Report) at the end of this letter is as follows.

- The amount, \$70,761.60 is "Denied."

Please refer to the Report following this letter for specific funding request decisions and explanations. The Universal Service Administrative Company (USAC) is also sending this information to your service provider(s) so preparations can begin for implementing your approved discount(s) after you file FCC Form 486, Receipt of Service Confirmation Form. A guide that provides a definition for each line of the Report is available in the Reference Area of our website.

NEXT STEPS

- Work with your service provider to determine if you will receive discounted bills or if you will request reimbursement from USAC after paying your bills in full
- Review technology planning approval requirements
- Review CIPA requirements
- File Form 486
- Invoice USAC using the Form 474 (service provider) or Form 472 (Billed Entity applicant) - as products and services are being delivered and billed

TO APPEAL THIS DECISION:

You have the option of filing an appeal with the SLD or directly with the Federal Communications Commission (FCC).

If you wish to appeal a decision in this letter to USAC, your appeal must be received by USAC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. In your letter of appeal:

1. Include the name, address, telephone number, fax number, and (if available) email address for the person who can most readily discuss this appeal with us.
2. State outright that your letter is an appeal. Include the following to identify the letter and the decision you are appealing:
 - Appellant name,
 - Applicant name and service provider name, if different from appellant,
 - Applicant BEN and Service Provider Identification Number (SPIN),
 - Form 471 Application Number 797092 as assigned by USAC,
 - "Funding Commitment Decision Letter for Funding Year 2011," AND
 - The exact text or the decision that you are appealing.

Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West, PO Box 685, Parsippany, NJ 07054-0685
Visit us online at: www.usac.org/sl

3. Please keep your letter to the point, and provide documentation to support your appeal. Be sure to keep a copy of your entire appeal, including any correspondence and documentation.
4. If you are the applicant, please provide a copy of your appeal to the service provider(s) affected by USAC's decision. If you are the service provider, please provide a copy of your appeal to the applicant(s) affected by USAC's decision.
5. Provide an authorized signature on your letter of appeal.

To submit your appeal to USAC by email, email your appeal to appeals@sl.universalservice.org. USAC will automatically reply to incoming emails to confirm receipt.

To submit your appeal to USAC by fax, fax your appeal to (973) 599-6542.

To submit your appeal to USAC on paper, send your appeal to:

Letter of Appeal
Schools and Libraries Division - Correspondence Unit
30 Lanidex Plaza West
PO Box 685
Parsippany, NJ 07054-0685

If you wish to appeal a decision in this letter to the FCC, you should refer to CC Docket No. 02-6 on the first page of your appeal to the FCC. Your appeal must be received by the FCC or postmarked within 60 days of the date of this letter. Failure to meet this requirement will result in automatic dismissal of your appeal. We strongly recommend that you use the electronic filing options described in the "Appeals Procedure" posted in the Reference Area of our website. If you are submitting your appeal via United States Postal Service, send to: FCC, Office of the Secretary, 445 12th Street SW, Washington, DC 20554.

OBLIGATION TO PAY NON-DISCOUNT PORTION

Applicants are required to pay the non-discount portion of the cost of the products and/or services to their service provider(s). Service providers are required to bill applicants for the non-discount portion. The FCC stated that requiring applicants to pay their share ensures efficiency and accountability in the program. If USAC is being billed via the FCC Form 474, the service provider must bill the applicant at the same time it bills USAC. If USAC is being billed via the FCC Form 472, the applicant pays the service provider in full (the non-discount plus discount portion) and then seeks reimbursement from USAC. If you are using a trade-in as part of your non-discount portion, please refer to our website for more information.

NOTICE ON RULES AND FUNDS AVAILABILITY

Applicants' receipt of funding commitments is contingent on their compliance with all statutory, regulatory, and procedural requirements of the Schools and Libraries Program. Applicants who have received funding commitments continue to be subject to audits and other reviews that USAC and/or the FCC may undertake periodically to assure that funds that have been committed are being used in accordance with all such requirements. USAC may be required to reduce or cancel funding commitments that were not issued in accordance with such requirements, whether due to action or inaction, including but not limited to that by USAC, the applicant, or the service provider. USAC, and other appropriate authorities (including but not limited to the FCC), may pursue enforcement actions and other means of recourse to collect improperly disbursed funds. The timing of payment of invoices may also be affected by the availability of funds based on the amount of funds collected from contributing telecommunications companies.

Schools and Libraries Division
Universal Service Administrative Company

FUNDING COMMITMENT REPORT
Billed Entity Name: SALLIE B. HOWARD CHARTER SCHOOL
BEN: 160621
Funding Year: 2011

Comment on RAL corrections: The applicant did not submit any RAL corrections.

Form 471 Application Number: 797092
Funding Request Number: 2167227
Funding Status: Not Funded
Category of Service: Basic Maintenance of Internal Connection
Form 470 Application Number: 212570000884330
SPIN: 143021108
Service Provider Name: Surazal Systems, Inc.
Contract Number: PCMAIN
Billing Account Number: 2522934150
Multiple Billing Account Numbers: N
Service Start Date: 07/01/2011
Service End Date: N/A
Contract Award Date: 03/09/2011
Contract Expiration Date: 06/30/2012
Site Identifier: 160621
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$74,556.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00
Pre-discount Amount: \$74,556.00
Discount Percentage Approved by the USAC: 90%
Funding Commitment Decision: \$0.00 - Item 21 OOW
Funding Commitment Decision Explanation: DR1: This FRN is denied because the Item 21 Attachment was not received on or before the filing deadline. The Item 21 Attachment is an FCC Form 471 Window filing requirement. You failed to provide sufficient documentation demonstrating the Item 21 Attachment was submitted timely. FCC Forms 471 with Item 21 Attachments that met the FCC Form 471 Window requirements have funding priority over applications received after the filing deadline. Given that funding demand for FCC Forms 471 filed within the window exceeds the amount available for commitment, we cannot consider this FRN for funding.

FCDL Date: 01/18/2012
Wave Number: 030
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2012
Consultant Name:
Consultant Number (CRN):
Consultant Employer:

FUNDING COMMITMENT REPORT
Billed Entity Name: SALLIE B. HOWARD CHARTER SCHOOL
BEN: 160621
Funding Year: 2011

Comment on RAL corrections: The applicant did not submit any RAL corrections.

Form 471 Application Number: 797092
Funding Request Number: 2167230
Funding Status: Not Funded
Category of Service: Basic Maintenance of Internal Connection
Form 470 Application Number: 212570000884330
SPIN: 143021108
Service Provider Name: Surazal Systems, Inc.
Contract Number: N/A
Billing Account Number: 2522934150
Multiple Billing Account Numbers: N
Service Start Date: 07/01/2011
Service End Date: N/A
Contract Award Date: 03/09/2011
Contract Expiration Date: 06/30/2012
Site Identifier: 160621
Number of Months Recurring Service Provided in Funding Year: 12
Annual Pre-discount Amount for Eligible Recurring Charges: \$4,068.00
Annual Pre-discount Amount for Eligible Non-recurring Charges: \$.00
Pre-discount Amount: \$4,068.00
Discount Percentage Approved by the USAC: 90%
Funding Commitment Decision: \$0.00 - Item 21 OOW
Funding Commitment Decision Explanation: DR1: This FRN is denied because the Item 21 Attachment was not received on or before the filing deadline. The Item 21 Attachment is an FCC Form 471 Window filing requirement. You failed to provide sufficient documentation demonstrating the Item 21 Attachment was submitted timely. FCC Forms 471 with Item 21 Attachments that met the FCC Form 471 Window requirements have funding priority over applications received after the filing deadline. Given that funding demand for FCC Forms 471 filed within the window exceeds the amount available for commitment, we cannot consider this FRN for funding.

FCDL Date: 01/18/2012
Wave Number: 030
Last Allowable Date for Delivery and Installation for Non-Recurring Services: 09/30/2012
Consultant Name:
Consultant Number (CRN):
Consultant Employer:



Mar/28/2011 03:58:21 PM	2522934151	8668853235	39	18668853235
Mar/29/2011 10:07:51 AM	2522934151	2529914200	44	9914200
Mar/29/2011 11:34:37 AM	2522934151	7033617787	48	17033617787
Mar/30/2011 09:59:02 AM	2522934151	8008525458	33	18008525458
Mar/30/2011 02:08:10 PM	2522934151	2522064198	44	2522064198
Mar/31/2011 09:01:02 AM	2522934151	5855905493	199	5855905493
Mar/31/2011 10:24:02 AM	2522934151	2705182627	51	2705182627
Mar/31/2011 02:57:44 PM	2522934151	2522916859	41	2916859
Apr/04/2011 11:14:24 AM	2522934151	9194044233	68	9194044233
Apr/04/2011 11:49:08 AM	2522934151	2522910219	64	2522910219
Apr/05/2011 08:57:03 AM	2522934151	4029978017	162	14029978017
Apr/05/2011 01:04:04 PM	2522934151	2524078188	23	4078188
Apr/05/2011 02:06:45 PM	2522934151	3345671409	149	13345671409
Apr/05/2011 02:10:01 PM	2522934151	5408531429	665	15408531429
Apr/05/2011 03:06:25 PM	2522934151	2523997832	57	3997832
Apr/06/2011 11:00:36 AM	2522934151	2524424003	79	4424003
Apr/06/2011 12:33:47 PM	2522934151	9197657100	109	19197657100
Apr/06/2011 12:45:52 PM	2522934151	2522374746	411	2374746
Apr/06/2011 01:15:10 PM	2522934151	2524424003	61	4424003
Apr/06/2011 03:47:14 PM	2522934151	2522432903	125	2432903
Apr/06/2011 03:50:22 PM	2522934151	2528302052	63	8302052
Apr/08/2011 07:13:24 AM	2522934151	2522430114	61	2430114
Apr/08/2011 08:01:19 AM	2522934151	2527563185	29	7563185
Apr/08/2011 09:24:12 AM	2522934151	2527443271	422	7443271
Apr/08/2011 10:04:48 AM	2522934151	9198073968	115	9198073968
Apr/11/2011 06:52:36 AM	2522934151	9196846616	90	9196846616

Elizabeth Massey

elizabeth.massey@twcable.com

919-573-7657



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Apr/11/2011 01:49:09	PM	2522934151	2522436097	102	2522436097
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Apr/13/2011 08:17:01	AM	2522934151	2522061508	35	2061508
Apr/13/2011 08:38:39	AM	2522934151	4018856083	66	4018856083
Apr/13/2011 02:36:16	PM	2522934151	2523997772	67	3997772
Apr/14/2011 09:32:17	AM	2522934151	2523291477	59	3291477
Apr/14/2011 10:04:02	AM	2522934151	2524424003	123	4424003
Apr/14/2011 11:21:57	AM	2522934151	2522377501	105	2377501
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Apr/15/2011 09:48:28	AM	2522934151	5408866324	53	15408866324
Apr/15/2011 10:50:13	AM	2522934151	2525831474	70	5831474
Apr/15/2011 11:28:25	AM	2522934151	2525831474	59	5831474
Apr/15/2011 12:02:17	PM	2522934151	2522377501	47	2377501
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Apr/18/2011 11:24:11	AM	2522934151	3024763555	161	3024763555
Apr/18/2011 11:27:13	AM	2522934151	8663667102	67	8663667102
Apr/18/2011 02:13:38	PM	2522934151	2522065777	375	2065777
Apr/18/2011 02:25:50	PM	2522934151	2522064198	46	2064198
Apr/18/2011 04:18:14	PM	2522934151	5408866324	167	5408866324
Apr/19/2011 08:36:40	AM	2522934151	5408866324	64	5408866324
Apr/22/2011 11:33:32	AM	2522934151	5408866324	34	5408866324

Elizabeth Massey

elizabeth.massey@twcable.com

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Apr/22/2011 01:10:58	PM	2522934151	5408866324	70	5408866324
Apr/26/2011 11:10:36	AM	2522934151	9194885241	101	19194885241
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May/03/2011 11:30:47	AM	2522934151	2523997832	270	3997832
May/03/2011 11:43:04	AM	2522934151	2523997832	176	3997832
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May/03/2011 03:28:22	PM	2522934151	9197402609	12	9197402609
May/03/2011 03:30:06	PM	2522934151	2524424003	65	4424003
May/03/2011 03:34:02	PM	2522934151	2524424003	44	4424003
May/04/2011 08:37:20	AM	2522934151	2524078188	30	4078188
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May/06/2011 09:50:47	AM	2522934151	8594978704	44	18594978704

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elizabeth.massey@twcable.com

919-573-7657



May/06/2011 09:54:33				
AM	2522934151	8594978704	1213	18594978704
May/06/2011 10:15:20				
AM	2522934151	2522654023	268	2654023
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May/10/2011 10:47:04				
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May/12/2011 09:48:00				
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May/12/2011 12:15:02				
PM	2522934151	8005214718	85	18005214718
May/12/2011 12:20:23				
PM	2522934151	8662518727	1080	18662518727
May/12/2011 02:23:08				
PM	2522934151	9198073350	32	9198073350
May/12/2011 02:26:59				
PM	2522934151	9198073350	23	9198073350
May/12/2011 02:30:18				
PM	2522934151	8883244430	174	18883244430
May/16/2011 01:11:20				
PM	2522934151	3183291970	57	13183291970
May/16/2011 01:15:03				
PM	2522934151	3183291970	115	13183291970
May/16/2011 01:21:00				
PM	2522934151	5408866324	32	5408866324
May/17/2011 10:08:40				
AM	2522934151	9149345992	58	9149345992
May/17/2011 02:13:12				
PM	2522934151	9149345992	57	9149345992
May/17/2011 02:46:30				
PM	2522934151	9149345992	56	9149345992
May/17/2011 04:02:44				
PM	2522934151	9735996526	4	19735996526
May/17/2011 04:05:19				
PM	2522934151	9735996526	776	19735996526

Elizabeth Massey

elizabeth.massey@twcable.com

919-573-7657

FCC Form 471

Approval by OMB
3060-0806**Schools and Libraries Universal Service
Description of Services Ordered and Certification Form 471**

Estimated Average Burden Hours per Response: 4 hours

This form is designed to help schools and libraries to list the eligible services they have ordered and estimate the annual charges for them so that the Fund Administrator can set aside sufficient support to reimburse providers for services.

Please read instructions before beginning this application. (You can also file online at www.usac.org/sl.)

The instructions include information on the deadlines for filling this application.

Applicant's Form Identifier (Create an identifier for your own reference) 471maint	Form 471 Application #: 797092 (To be assigned by administrator)
Block 1: Billed Entity Address and Identifications	
1 Name of Billed Entity SALLIE B. HOWARD CHARTER SCHOOL	
2 Funding Year 2011	
3a Entity Number 160621	
3b FCC Registration Number 0011813839	
4a Street Address, P.O. Box, or Route Number 1004 HERRING AVENUE	
City WILSON State NC Zip Code 27893-	
4b Telephone Number (252) 293-4157	
4c Fax Number (252) 293-4151	
5a Type of Application (check only one) <input checked="" type="checkbox"/> Individual School (individual public or non-public school) <input type="checkbox"/> School District (LEA; public or non-public [e.g. diocesan] local district representing multiple schools) <input type="checkbox"/> Library (including library system, library outlet/branch or library consortium as defined under LSTA) <input type="checkbox"/> Consortium (intermediate service agencies, states, state networks, special consortia of schools and/or libraries) <input type="checkbox"/> Statewide application for (enter 2-letter state code) representing (check all that apply) <input type="checkbox"/> All public schools/districts in the state <input type="checkbox"/> All non-public schools in the state <input type="checkbox"/> All libraries in the state	
5b Recipient(s) of Services: <input type="checkbox"/> Private <input type="checkbox"/> Public <input checked="" type="checkbox"/> Charter <input type="checkbox"/> Tribal <input type="checkbox"/> Head Start <input type="checkbox"/> State Agency	
Entity Number: 160621	Applicant's Form Identifier: 471maint
Contact Person: Kimberly Farmer	Contact Phone Number: (252) 293-4157
Block 1: Billed Entity Address and Identifications (continued)	
6a Contact Person's Name Kimberly Farmer	
If the Contact Person's Street Address is the same as Item 4 above, check here. <input type="checkbox"/> If not, complete Item 6b.	
6b Street Address, P.O. Box, or Route Number NOTE: USAC will use this address to mail correspondence about this form. 1004 HERRING AVENUE	
City WILSON State NC Zip Code 27893-	
Check the box next to your preferred mode of contact and provide your contact information. One box MUST be checked and an entry provided.	
<input type="checkbox"/> 6c Telephone Number (252) 293 - 4157 <input type="checkbox"/> 6d Fax Number (252) 293 - 4151 <input checked="" type="checkbox"/> 6e E-Mail Address kfarmer@sallieb.net Re-enter E-mail Address kfarmer@sallieb.net	
6f Holiday/vacation/summer contact information: please include name of alternate contact (if applicable) and alternate phone, fax or E-mail address	
If a consultant is assisting you with your application process, please complete Item 6g below:	
6g Consultant Name Name of Consultant's Employer Consultant's Street Address	
City State Zip Code	

Consultant's Telephone Number Ext.
Consultant's Fax Number
Consultant's E-mail Address
Re-enter E-mail Address
Consultant Registration Number

Entity Number: 160621 Applicant's Form Identifier: 471maint
Contact Person: Kimberly Farmer Contact Phone Number: (252) 293-4157

Complete this information on EVERY Form 471 you file for the services requested on that form. Please complete all rows that apply to services for which you are requesting discounts.

Schools/school districts complete the left-hand column and libraries complete the right-hand column. Consortia complete all that apply.

Block 2: Impact of Services Ordered for Schools and Libraries from this Form 471

		Schools	Libraries
7a	Number of students or patrons to be served	865	0
b	Telephone service: Number of classrooms or rooms with phone service	54	0
c	Direct connections to the Internet: Number of drops	1	0
d	Number of classrooms or rooms with Internet access	54	0
e	Number of computers or other devices with Internet access	350	0
f	Number of dial-up Internet access and other connections of up to 200 kbps:	0	0
g	High-speed Internet access services: Number of buildings served at the following speeds (please use advertised download speed coming into building, not actual speed in classroom or work area):	At or greater than 200 kbps and less than 1.5 mbps	5
		At or greater than 1.5 mbps and less than 3 mbps	0
		At or greater than 3 mbps and less than 10 mbps	0
		At or greater than 10 mbps and less than 25 mbps	0
		At or greater than 25 mbps and less than 50 mbps	0
		At or greater than 50 mbps and less than 100 mbps	0
		Greater than 100 mbps	0

Block 3:
8 [Reserved]

Entity Number: 160621 Applicant's Form Identifier: 471maint
Contact Person: Kimberly Farmer Contact Phone Number: (252) 293-4157

Block 4: Discount Calculation Worksheet

Worksheet - 1330821
Page 1 of 1

The Block 4 worksheet is used to calculate your discount for services. You will complete one or more worksheets depending on the type of application you are filing. If you file more than one worksheet, please number the completed worksheets to assure that they are all processed correctly. Please refer to the instructions for information specific to the Type of Application you indicated in Block 1, Item 5.

☐ Check here if this worksheet contains all eligible entities in the school district or library system.

9a List entities and calculate discount(s):
School District or Library System Name: School District or Library System Entity Number:

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
Name of Eligible Entity	Entity Number AND NCES Code (for Schools) or FSCS Code (for Libraries)	Urban or Rural U or R	Total Number of Students	Number of Students Eligible for NSLP	Percent of Students Eligible for NSLP (Col. 5 / Col. 4)	Disc. from Disc. Matrix	New Construction	Admin Entity or NF	Alt Disc Mech	Weighted Product for Calculating Shared Discount (Col. 4 x Col. 7)	Insert appropriate codes(s): P= pre-K, H= Head Start, A= Adult Education, J= Juvenile Justice, E= ESA, D= Dormitory	Entity Number of School District in which Library Outlet/Branch is Located	Discount of Member Entity	Shared Discount
ALL ENTITIES			SCHOOLS AND LIBRARIES							Schools with shared services	Schools	Library Outlet/Branch	Consortia	
SALLIE B. HOWARD CHARTER SCHOOL	160621 37 00049 02365	U	844	801	94.905%	90	N	N	N	75960				

9b Shared Services

SCHOOL DISTRICTS: (including groups of schools within school districts.) Calculate the totals of Columns 4 and 11. Divide the total of Column 11 by the total of Column 4. Enter the result in Column 15.
LIBRARY SYSTEMS: Calculate the total of Column 7. Divide this total by the number of outlets/branches. Enter the result in Column 15.
CONSORTIA: Calculate the total of Column 14. Divide this total by the number of member entities. Enter the result in Column 15.

844										75960				90%

Entity Number: 160621		Applicant's Form Identifier: 471maint														
Contact Person: Kimberly Farmer		Contact Phone Number: (252) 293-4157														
Block 5: Discount Funding Request(s) Instructions: Use one Block 5 page for EACH service (Funding Request Number) for which you are requesting discounts. Make as many copies of this page as needed, and number the completed pages to assure that they are all processed correctly.		Block 5, page 1 of 2 FRN 2167227 (to be assigned by administrator)														
10 <input type="checkbox"/> If this is a duplicate Funding Request (e.g., of an FRN that is not yet approved, under appeal, etc.), check this box and enter the original FRN in the space provided:																
11 Category of Service (only ONE category should be checked)		23 Calculations														
<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 50%;"> PRIORITY 1 <input type="checkbox"/> Telecommunications Service <input type="checkbox"/> Internet Access </td> <td style="width: 50%;"> PRIORITY 2 <input type="checkbox"/> Internal Connections Other than Basic Maintenance <input checked="" type="checkbox"/> Basic Maintenance of Internal Connections </td> </tr> </table>		PRIORITY 1 <input type="checkbox"/> Telecommunications Service <input type="checkbox"/> Internet Access	PRIORITY 2 <input type="checkbox"/> Internal Connections Other than Basic Maintenance <input checked="" type="checkbox"/> Basic Maintenance of Internal Connections	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td rowspan="5" style="width: 15%; text-align: center; vertical-align: middle;">Recurring Charges</td> <td style="width: 15%;">A. Monthly charges (total amount per month for service)</td> <td style="width: 70%; text-align: right;">\$6,213.00</td> </tr> <tr> <td>B. How much of the amount in A is ineligible?</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>C. Eligible monthly pre-discount amount (A minus B)</td> <td style="text-align: right;">\$6,213.00</td> </tr> <tr> <td>D. Number of months service provided in funding year</td> <td style="text-align: right;">12</td> </tr> <tr> <td>E. Annual pre-discount amount for eligible recurring charges (C x D)</td> <td style="text-align: right;">\$74,556.00</td> </tr> </table>		Recurring Charges	A. Monthly charges (total amount per month for service)	\$6,213.00	B. How much of the amount in A is ineligible?	\$0.00	C. Eligible monthly pre-discount amount (A minus B)	\$6,213.00	D. Number of months service provided in funding year	12	E. Annual pre-discount amount for eligible recurring charges (C x D)	\$74,556.00
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12 Form 470 Application Number 212570000884330		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td rowspan="4" style="width: 15%; text-align: center; vertical-align: middle;">Non-Recurring Charges</td> <td style="width: 15%;">F. Annual non-recurring charges</td> <td style="width: 70%; text-align: right;">\$0.00</td> </tr> <tr> <td>G. How much of the amount in F is ineligible?</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>H. Annual eligible pre-discount amount for non-recurring charges (F minus G)</td> <td style="text-align: right;">\$0.00</td> </tr> <tr> <td>I. Total funding year pre-discount amount (E + H)</td> <td style="text-align: right;">\$74,556.00</td> </tr> </table>		Non-Recurring Charges	F. Annual non-recurring charges	\$0.00	G. How much of the amount in F is ineligible?	\$0.00	H. Annual eligible pre-discount amount for non-recurring charges (F minus G)	\$0.00	I. Total funding year pre-discount amount (E + H)	\$74,556.00				
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13 SPIN - Service Provider Identification Number 143021108																
14 Service Provider Name Surazal Systems, Inc.																
15a <input type="checkbox"/> Check this box if this Funding Request is for non-contracted tariffed or month-to-month services. 15b Contract Number PCMAIN																
15c <input type="checkbox"/> Check this box if this Funding Request is covered under a master contract (a contract negotiated by a third party, the terms and conditions of which are then made available to an eligible entity that purchases directly from the service provider). 15d <input type="checkbox"/> Check this box if this Funding Request is a continuation of an FRN from a previous funding year based on a multi-year contract. If so, provide that FRN here:		<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td rowspan="3" style="width: 15%; text-align: center; vertical-align: middle;">Total Charges</td> <td style="width: 15%;">J. Discount from Block 4 Worksheet</td> <td style="width: 70%; text-align: right;">90.00</td> </tr> <tr> <td>K. Funding Commitment Request (I x J)</td> <td style="text-align: right;">\$67,100.40</td> </tr> </table>		Total Charges	J. Discount from Block 4 Worksheet	90.00	K. Funding Commitment Request (I x J)	\$67,100.40								
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	K. Funding Commitment Request (I x J)				\$67,100.40											
	16a Billing Account Number (e.g., billed telephone number) 2522934150															
16b <input type="checkbox"/> Check this box if there are multiple Billing Account Numbers and attach a complete list of those numbers to this page.																
17 Allowable Vendor Selection/Contract Date (mm/dd/yyyy) (based on Form 470 filing) 02/07/2011																
18 Contract Award Date (mm/dd/yyyy) 03/09/2011																
19 Service Start Date (mm/dd/yyyy) 07/01/2011																
20a Service End Date (mm/dd/yyyy)																
20b Contract Expiration Date (mm/dd/yyyy) 06/30/2012																
21 Description of This Service: NOTE: All Item 21 Attachments must be filed before the close of the filing window. Attachment You MUST attach a description of the service, including a breakdown of components, costs, manufacturer name, make and model number. You must include any additional account or telephone numbers if the billed account has multiple numbers. Label the description with an Attachment Number, and note number in space provided. PCMAINT																
22 Entity/Entities Receiving This Service:		a. If the service is site-specific (provided to one site and not shared by others), list the Entity Number of the entity from Block 4 receiving this service: 160621 b. If the service is shared by all entities on a Block 4 worksheet, list the worksheet number (e.g., 1):														

Entity Number: 160621		Applicant's Form Identifier: 471maint			
Contact Person: Kimberly Farmer		Contact Phone Number: (252) 293-4157			
Block 5: Discount Funding Request(s) Instructions: Use one Block 5 page for EACH service (Funding Request Number) for which you are requesting discounts. Make as many copies of this page as needed, and number the completed pages to assure that they are all processed correctly.		Block 5, page 2 of 2 FRN 2167230 (to be assigned by administrator)			
10 <input type="checkbox"/> If this is a duplicate Funding Request (e.g., of an FRN that is not yet approved, under appeal, etc.), check this box and enter the original FRN in the space provided:					
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12 Form 470 Application Number 212570000884330		<div style="display: flex; align-items: center;"> <div style="writing-mode: vertical-rl; transform: rotate(180deg); font-weight: bold; margin-right: 5px;">Recurring Charges</div> <div> A. Monthly charges (total amount per month for service) \$339.00 B. How much of the amount in A is ineligible? \$0.00 C. Eligible monthly pre-discount amount (A minus B) \$339.00 D. Number of months service provided in funding year 12 E. Annual pre-discount amount for eligible recurring charges (C x D) \$4,068.00 </div> </div>			
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15a <input type="checkbox"/> Check this box if this Funding Request is for non-contracted tariffed or month-to-month services.					
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Entity Number: 160621	Applicant's Form Identifier: 471maint
Contact Person: Kimberly Farmer	Contact Phone Number: (252) 293-4157

Block 6: Certifications and Signature

24 ☒ I certify that the entities listed in Block 4 of this application are eligible for support because they are: (Check one or both.)

a ☒ schools under the statutory definitions of elementary and secondary schools found in the **No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801(18) and (38)**, that do not operate as for-profit businesses and do not have endowments exceeding \$50 million; and/or

b ☐ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools, including, but not limited to, elementary, secondary schools, colleges, or universities.

25 ☒ I certify that the entity I represent or the entities listed on this application have secured access, separately or through this program, to all of the resources, including computers, training, software, internal connections, maintenance, and electrical capacity, necessary to use the services purchased effectively. I recognize that some of the aforementioned resources are not eligible for support. I certify that the entities I represent or the entities listed on this application have secured access to all of the resources to pay the discounted charges for eligible services from funds to which access has been secured in the current funding year. I certify that the Billed Entity will pay the non-discount portion of the cost of the goods and services to the service provider(s).

a Total funding year pre-discount amount on this Form 471 (Add the entries from Items 23l on all Block 5 Discount Funding Requests.)	78624
b Total funding commitment request amount on this Form 471 (Add the entries from Items 23K on all Block 5 Discount Funding Requests.)	70761.6
c Total applicant non-discount share (Subtract Item 25b from Item 25a.)	7862.399999999999
d Total budgeted amount allocated to resources not eligible for E-rate support	75000
e Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	82862.4

f ☐ Check this box if you are receiving any of the funds in Item 25e directly from a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Item 25e.

26 ☒ I certify that, if required by Commission rules, all of the individual schools and libraries receiving services under this form are covered by technology plans that do or will cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body or an SLD-certified technology plan approver prior to the commencement of service.

Or ☐ I certify that no technology plan is required by Commission rules.

27 ☒ I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.

28 ☒ I certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have complied with them.

29 ☒ I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54.500, 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

30 ☒ I certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts covering all of the services listed on this Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.

Entity Number: 160621		Applicant's Form Identifier: 471maint	
Contact Person: Kimberly Farmer		Contact Phone Number: (252) 293-4157	

Block 6: Certification and Signature (Continued)

31 ☒ I acknowledge that the discount level used for shared services is conditional, for future years, upon ensuring that the most disadvantaged schools and libraries that are treated as sharing in the service, receive an appropriate share of benefits from those services.

32 ☒ I certify that I will retain required documents for a period of at least five years after the last day of service delivered. I certify that I will retain all documents necessary to demonstrate compliance with the statute and Commission rules regarding the application for, receipt of, and delivery of services receiving schools and libraries discounts, and that if audited, I will make such records available to the Administrator. I acknowledge that I may be audited pursuant to participation in the schools and libraries program.

33 ☒ I certify that I am authorized to order telecommunications and other supported services for the eligible entity(ies) listed on this application. I certify that I am authorized to submit this request on behalf of the eligible entity(ies) listed on this application, that I have examined this request, that all of the information on this form is true and correct to the best of my knowledge, that the entities that are receiving discounts pursuant to this application have complied with the terms, conditions and purposes of the program, that no kickbacks were paid to anyone and that false statements on this form can be punished by fine or forfeiture under the Communications Act, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001 and civil violations of the False Claims Act.

34 ☒ I acknowledge that FCC rules provide that persons who have been convicted of criminal violations or held civilly liable for certain acts arising from their participation in the schools and libraries support mechanism are subject to suspension and debarment from the program. I will institute reasonable measures to be informed, and will notify USAC should I be informed or become aware that I or any of the entities listed on this application, or any person associated in any way with my entity and/or the entities listed on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.

35 ☒ I certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504(g)(1), (2).

36 ☒ I certify that this funding request does not constitute a request for internal connections services, except basic maintenance services, in violation of the Commission requirement that eligible entities are not eligible for such support more than twice every five funding years as required by the Commission's rules at 47 C.F.R. § 54.506(c).

37 ☒ I certify that the non-discount portion of the costs for eligible services will not be paid by the service provider. The pre-discount costs of eligible services featured on this Form 471 are net of any rebates or discounts offered by the service provider. I acknowledge that, for the purpose of this rule, the provision, by the provider of a supported service, of free services or products unrelated to the supported service or product constitutes a rebate of some or all of the cost of the supported services.

38 Signature of authorized person <input type="checkbox"/>	39 Date
--	---------

40 Printed name of authorized person JoAnne Woodard

41 Title or position of authorized person Executive Director

☐ Check here if the consultant in Item 6g is the Authorized Person.

42a Street Address, P.O. Box, or Route Number
1004 Herring Venue

City Wilson
State NC Zip Code 27893-

Entity Number: 160621		Applicant's Form Identifier: 471maint	
Contact Person: Kimberly Farmer		Contact Phone Number: (252) 293-4157	
42b	Telephone Number of authorized Person (252) 293-4150 Ext.		
42c	Fax Number of Authorized Person (252) 415-4151		
42d	E-mail Address of authorized Person jwoodard@sallieb.net Re-enter E-mail Address jwoodard@sallieb.net		
42e	Name of Authorized Person's Employer Youth Enrichment Program		

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R. § 54.504(c). The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington, DC 20554.

Please submit this form to:
SLD-Form 471
P.O. Box 7026
Lawrence, Kansas 66044-7026

For express delivery services or U.S. Postal Service, Return Receipt Requested, mail this form to:
SLD Forms
ATTN: SLD Form 471
3833 Greenway Drive
Lawrence, Kansas 66046
(888) 203-8100

FCC Form 471 - October 2010

[Close Print Preview](#)

FCC Form 471

Services Ordered and Certification Form



Applicant's Form Identifier: 471maint

Entity Number: 160621

Contact Person: Kimberly Farmer

Phone Number: (252) 293-4157

Block 6: Certifications and Signature

Do not write in this area

471 Application Number: 797092

24. ☒ I certify that the entities listed in Block 4 of this application are eligible for support because they are: (Check one or both.)

a. ☒ schools under the statutory definitions of elementary and secondary schools found in the **No Child Left Behind Act of 2001, 20 U.S.C. §§ 7801(18) and (38)**, that do not operate as for-profit businesses, and do not have endowments exceeding \$50 million; and/or

b. ☐ libraries or library consortia eligible for assistance from a State library administrative agency under the Library Services and Technology Act of 1996 that do not operate as for-profit businesses and whose budgets are completely separate from any schools including, but not limited to, elementary, secondary schools, colleges, or universities.

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a.	Total funding year pre-discount amount on this Form 471 (Add the entries from Item 23i on all Block 5 Discount Funding Requests.)	\$78,624.00
b.	Total funding commitment request amount on this Form 471 (Add the entries from Items 23k on all Block 5 Discount Funding Requests.)	\$70,761.60
c.	Total applicant non-discount share (Subtract Item 25b from Item 25a.)	\$7,862.40
d.	Total budgeted amount allocated to resources not eligible for E-rate support	\$75,000.00
e.	Total amount necessary for the applicant to pay the non-discount share of the services requested on this application AND to secure access to the resources necessary to make effective use of the discounts. (Add Items 25c and 25d.)	\$82,862.40
f.	<input type="checkbox"/> Check this box if you are receiving any of the funds in Item 25e directly from a service provider listed on any Forms 471 filed by this Billed Entity for this funding year, or if a service provider listed on any of the Forms 471 filed by this Billed Entity for this funding year assisted you in locating funds in Item 25e.	

26. ☒ I certify that, if required by Commission rules, all of the individual schools and libraries receiving services under this form are covered by technology plans that do or will cover all 12 months of the funding year, and that have been or will be approved by a state or other authorized body or an SLD-certified technology plan approver prior to the commencement of service.

Or ☐ I certify that no technology plan is required by Commission rules.

27. ☒ I certify that (if applicable) I posted my Form 470 and (if applicable) made any related RFP available for at least 28 days before considering all bids received and selecting a service provider. I certify that all bids submitted were carefully considered and the most cost-effective service offering was selected, with price being the primary factor considered, and is the most cost-effective means of meeting educational needs and technology plan goals.

28. ☒ I certify that the entity responsible for selecting the service provider(s) has reviewed all applicable FCC, state, and local procurement/competitive bidding requirements and that the entity or entities listed on this application have complied with them.

29. ☒ I certify that the services the applicant purchases at discounts provided by 47 U.S.C. § 254 will be used primarily for educational purposes and will not be sold, resold or transferred in consideration for money or any other thing of value, except as permitted by the Commission's rules at 47 C.F.R. §§ 54.500, 54.513. Additionally, I certify that the entity or entities listed on this application have not received anything of value or a promise of anything of value, other than services and equipment sought by means of this form, from the service provider, or any representative or agent thereof or any consultant in connection with this request for services.

30. ☒ I certify that I and the entity(ies) I represent have complied with all program rules and I acknowledge that failure to do so may result in denial of discount funding and/or cancellation of funding commitments. There are signed contracts covering all of the services listed on this Form 471 except for those services provided under non-contracted tariffed or month-to-month arrangements. I acknowledge that failure to comply with program rules could result in civil or criminal prosecution by the appropriate law enforcement authorities.

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on this application, is convicted of a criminal violation or held civilly liable for acts arising from their participation in the schools and libraries support mechanism.

35. ☒ I certify that if any of the Funding Requests on this Form 471 are for discounts for products or services that contain both eligible and ineligible components, that I have allocated the eligible and ineligible components as required by the Commission's rules at 47 C.F.R. § 54.504(g)(1),(2).

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38. Cert ID = 747080

39. Date

40. Printed name of authorized person **JoAnne Woodard**

41. Title or position of authorized person **Executive Director**

☐ Check here if the consultant in Item 6g is the Authorized Person.

42a. Street Address, P.O Box or Route Number **1004 Herring Venue
Wilson, NC 27893**

42b. Telephone number of authorized person: **(252) 293-4150**

42c. Fax number of authorized person: **(252) 415-4151**

42d. E-mail of authorized person: **jwoodard@sallieb.net**

42e. Name of authorized person's employer **Youth Enrichment Program**

ATTENTION: If you are signing Form 471 using the PIN assigned to you by SLD, you are reminded that using the PIN is equivalent to your handwritten signature on the form. Your use of the PIN to affirm these certifications means that should they prove untrue, you will be held to the same enforcement standards as those who affirm the certifications on paper. Also, by using the PIN, you are affirming that you have the authority to make these certifications and represent the entity featured in Block One of this funding request.

Please Check to affirm your compliance ☒

**471 Application Number:
SALLIE B. HOWARD CHARTER SCHOOL
1004 HERRING AVENUE
WILSON, NC 27893**

NOTICE: Section 54.504 of the Federal Communications Commission's rules requires all schools and libraries ordering services that are eligible for and seeking universal service discounts to file this Services Ordered and Certification Form (FCC Form 471) with the Universal Service Administrator. 47 C.F.R. § 54.504(c). The collection of information stems from the Commission's authority under Section 254 of the Communications Act of 1934, as amended. 47 U.S.C. § 254. The data in the report will be used to ensure that schools and libraries comply with the competitive bidding requirement contained in 47 C.F.R. § 54.504. All schools and libraries planning to order services eligible for universal service discounts must file this form themselves or as part of a consortium.

An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

The FCC is authorized under the Communications Act of 1934, as amended, to collect the information we request in this form. We will use the information you provide to determine whether approving this application is in the public interest. If we believe there may be a violation or a potential violation of any applicable statute, regulation, rule or order, your application may be referred to the Federal, state, or local agency

responsible for investigating, prosecuting, enforcing, or implementing the statute, rule, regulation or order. In certain cases, the information in your application may be disclosed to the Department of Justice or a court or adjudicative body when (a) the FCC; or (b) any employee of the FCC; or (c) the United States Government is a party of a proceeding before the body or has an interest in the proceeding. In addition, consistent with the Communications Act of 1934, FCC regulations and orders, the Freedom of Information Act, 5 U.S.C. § 552, or other applicable law, information provided in or submitted with this form or in response to subsequent inquiries may be disclosed to the public.

If you owe a past due debt to the Federal government, the information you provide may also be disclosed to the Department of the Treasury Financial Management Service, other Federal agencies and/or your employer to offset your salary, IRS tax refund or other payments to collect that debt. The FCC may also provide the information to these agencies through the matching of computer records when authorized.

If you do not provide the information we request on the form, the FCC may delay processing of your application or may return your application without action.

The foregoing Notice is required by the Paperwork Reduction Act of 1995, Pub. L. No. 104-13, 44 U.S.C. § 3501, et seq.

Public reporting burden for this collection of information is estimated to average 4 hours per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, completing, and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the reporting burden to the Federal Communications Commission, Performance Evaluation and Records Management, Washington DC 20554.

Please retain a copy of this page and submit a copy with any communications to the SLD. Please enclose a copy of this confirmation page when mailing your Item 21 attachments. If you wish to submit your required Item 21 Attachment at this time using our online system, choose the icon below for the Item 21 Attachment.

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Surazal Systems, Inc.

Proposal for Solidnet® IT Maintenance Services
(470# 212570000884330)

Submitted to:

Sallie B. Howard Charter School
1004 Herring Ave.
Wilson, NC 27893

Submitted by:

Surazal Systems, Inc.,
875 Walnut Street, Suite 310
Cary, NC 27511

All pages of this document contain information proprietary to Surazal Systems, Inc.
All data furnished in connection with this proposal shall not be duplicated, transmitted, used, or otherwise disclosed to anyone other than Sallie B. Howard Charter School employees, and then only for the purpose of evaluating the quotation. This restriction is applicable to all sheets of this proposal.

January 20, 2011

(This document supercedes all previous proposals and/or contracts.)

Introduction

This proposal is presented to Sallie B. Howard Charter School by Surazal Systems, Inc., (Surazal), regarding the need for network maintenance services. This need encompasses Installation, Troubleshooting, and Maintenance of Local Area Networks, DHCP and DNS servers, switches and other network devices attached to the school's network.

Background

Sallie B. Howard Charter School currently has a demand for Local Area Networking Expertise and DHCP and DNS Server support. This requirement includes the existing school location and a school currently under construction. Sallie B. Howard Charter School is in a technology upgrade mode and expertise is needed to smoothly assimilate new equipment and to maintain the existing network equipment.

Proposed Services

Surazal will provide *Solidnet*TM Services to satisfy each of Sallie B. Howard Charter School's networking needs. *Solidnet* offers Local Area Network engineering and implementation expertise. As a unique and valuable part of the *Solidnet* service, Surazal will provide an engineer on an as needed basis for an average of 64 hours (8 days) per month for the life of the agreement. The engineer will be familiar with Sallie B. Howard Charter School's network, will possess LAN expertise, and will be trained in Novell, Linux, and Microsoft Server technology. *Solidnet* will provide the service continuity and support that Sallie B. Howard Charter School requires while in upgrade mode, and for maintenance of all e-Rate eligible equipment in the future. Should an emergency (downed network device, server, or connection) require an engineer to be dispatched, Surazal will be onsite locally in less than 4 hours of the notification.

Implementation Schedule

All time intervals are based from the contract approval date. Please note that the timeline may be shortened or lengthened based on circuit availability or any other major variables.

Milestone	Time Interval	Responsibility	Comments
Contract Approval	Start Time Line	Sallie B. Howard Charter School/Surazal	This document is a formal proposal, and once approved and signed by Sallie B. Howard Charter School and, Surazal Systems, Inc. it will become the official contract agreement.
Determine "Measures of Success", including Service Level Agreements	1 st week	Sallie B. Howard Charter School /Surazal	Sallie B. Howard Charter School and Surazal will agree upon the school's corporate objectives and goals, and how Surazal will play a part in Sallie B. Howard Charter School attaining each. Measurable and attainable objectives will be formulated, and will be reviewed during the regular monthly meetings. These objectives will be the primary measure of success for our partnership.
Design Monthly Reports	1 st month	Surazal	Includes Enterprise-wide network diagrams and detailed network documentation
First Monthly Report Including Baseline Analysis.	Monthly	Surazal	
Semi Annual Review	24th week	Surazal	

Pricing & Payment

Type of Equipment	# of Managed Devices	Monthly Cost	90% Discount	Yearly Cost	90% Discount
Solidnet Service	2 (locations)	\$6,213	\$621	\$74,550	\$7,452
Routers	1-10	Included	Included	-	-
Switches	1-50	Included	Included	-	-
Servers	1-20	Included	Included	-	-
Wireless Connections	1-30	Included	Included	-	-
Phone System	1-3	Included	Included	-	-
Video Conferencing	1-5	Included	Included	-	-
Cabling	2 - Schools	Included	Included	-	-
On site Hours	64(per month)	Included	Included	-	-

Other cost elements, billed as additional, are the expenses associated with travel to perform work on the behalf of Sallie B. Howard Charter School at locations other than the main locations. Expenses to include Airfare, Hotel, Car Rental, Parking and Travel Time.

Contract Features: The 64 monthly on-site hours are flexible, and can be used at the discretion of Sallie B. Howard Charter School.

With sufficient notice, Sallie B. Howard Charter School may use the monthly-allotted hours in groups of 8-hour blocks. Hours may be borrowed from the upcoming month, and hours may be carried-over to following months.

Payment: Payment is due on the first day of every month after the service provided.

Hardware Replacement Service -- Manufacturer Maintenance Contracts

8X5XNBD - Next Business Day Replacement
Price for Minimum 1 Year Contract

Type of Equipment	Model Number	Serial Number	Cost
Netgear Switches	GS724T v2	16B259V0010B	
Netgear Switches	GS724T v2	16B2594J000F7	-
Netgear Switches	FS726TP	16M258540020E	-
Netgear Switches	JFS524 23L	1DW1763300CF7	
Cisco Switches	WS-C29506-24-EL	FHK0622Y1NS	-
Cisco Switches	WS-C29506-24-EL	FHK0622Y1JH	-
Cisco Switches	WS-C2950-24	FHK0623Z0NO	-
Cisco Switches	WS-C2950-24	FHK0623Y0RB	-
Cisco Switches	WS-C2950-24	FHK06230PT	-
Cisco Switches	WS-C2950-24	FHK0623Y0PT	-
Cisco Switches	WS-C2950-24	FHK0623Y0QU	-
Cisco Switches	WS-C2950-24	FHK0623Z0QN	-
Cisco Switches	WS-C2950-24	F0C084422QA	-
Cisco Switches	WS-C2950-24	FHK0623Y0RA	-
Cisco Switches	WS-C2950-24	FHK0623Y0PQ	-
Sonic Wall Pro 3060		006BI0ES318	-
5 Linkage WAP's G-Protocol			-
2 Belkin WAP's N-Protocol			-
Total Cost			3450

Terms & Conditions

1. **Conditions of this Agreement:** The parties acknowledge and agree that this Service Agreement is contingent upon Sallie B. Howard Charter School obtaining E-Rate funding for this project from the Schools and Libraries Division of Universal Service Administration Corporation and the School's Board approval.
2. **Services:** Surazal Systems, Inc. (Surazal), as an independent contractor, agrees to perform for Sallie B. Howard Charter School, during the term of this Agreement, the services previously described in this document.
3. **Specific Devices Managed under this Agreement:** DHCP & DNS Servers, Routers, Hubs, and Switches. (all equipment must be eligible under e-Rate regulations). See attached equipment list.
4. **Service Defined:** Surazal will provide an engineer at the Sallie B. Howard Charter School locations upon request and up to 8 days per month. Should the customer require additional days or services for special projects outside of the agreed upon parameters, the customer will be charged at a discounted hourly rate.
5. **Term:** The Initial term of this Agreement shall commence on the first day of **July 2011**, and end on the last day of **June 2012**. This Agreement may be extended beyond the initial term or any extension term only by written agreement of both parties prior to the expiration of the initial term or any extension.
6. **Designation of Duties:** Surazal shall receive requests for services to be performed from _____.
7. **Confidentiality:** Surazal shall not disclose, publish or authorize others to publish design data, drawings, specifications, reports or other information pertaining to the work assigned to Surazal by Sallie B. Howard Charter School without prior written approval of Sallie B. Howard Charter School. Upon expiration or sooner termination of this Agreement, Surazal agrees to return to Sallie B. Howard Charter School all drawings, specifications, data and other material obtained by Surazal from Sallie B. Howard Charter School, or developed by Surazal, in connection with the performance of this Agreement.
8. **Reimbursable Expenses:** Travel expenses necessary in order to perform services required by the Agreement will be billed in addition to the normal monthly charges. Use of personal automobile will be billed at **\$0.44** per mile. Any other expenses will be pre-approved by Sallie B. Howard Charter School. Please note that mileage to and from the Surazal office and the Sallie B. Howard Charter School office is included in the contract.
9. **Force Majeure:** Surazal shall have no liability for damages or delays or failure in performance due to: acts of God, the elements, or any other causes beyond Surazal's control.
10. **Limitation of Surazal Liability:** Sallie B. Howard Charter School shall hold harmless Surazal, its officers and employees against all losses, claims, liabilities, damages and expenses of any nature, directly or indirectly arising out or as a result of any act of omission, or error by Surazal, its employees, agents or subcontractors in the performance of this Agreement. Sallie B. Howard Charter School agrees to limit any and all liability or claim for damages, cost of defense, or expenses against Surazal to a sum not to exceed \$10,000, resulting from any error, omission, or act of negligence.
11. **Delinquent Payments:** Delinquent Payments on any undisputed balance are subject to a late payment charge of 1.5% per month. Sallie B. Howard Charter School agrees to reimburse Surazal for any attorneys' fees and any other costs associated with collecting delinquent payments.
12. **General:** Any supplement, modification or waiver of any provision of this Agreement must be in writing and signed by authorized representatives of both parties. This is the entire Agreement between Sallie B. Howard Charter School and Surazal with respect to the services and deliverables provided hereunder and supersedes all prior agreements, proposals, communications and understandings between Sallie B. Howard Charter School and Surazal whether written or oral.

IN WITNESS WHEREOF, the parties have executed this professional services Agreement. All signed copies of this agreement shall be deemed originals.

Sallie B. Howard Charter School

By: JoAnne Woodard

Name: JoAnne Woodard

Title: Executive Director

Date: 3/9/11

Surazal Systems, Inc.

By: _____

Name: _____

Title: _____

Date: _____

Contract for Solidnet® Maintenance Services
PBX Maintenance Service

Submitted to:

**Sallie B. Howard Charter School
1004 Herring Ave.
Wilson, NC 27893**

Submitted by:

**Surazal Systems, Inc.
875 Walnut St., Suite 310
Cary, NC 27511**

All pages of this document contain information proprietary to Surazal Systems, Inc. All data furnished in connection with this proposal shall not be duplicated, transmitted, used, or otherwise disclosed to anyone other than Sallie B. Howard Charter School employees, and then only for the purpose of evaluating the quotation. This restriction is applicable to all sheets of this proposal.

January 20, 2011

(This document supercedes all previous proposals and/or contracts.)

Introduction

This contract proposal is presented to Sallie B. Howard Charter School by Surazal Systems, Inc. (Surazal) regarding the need for PBX Systems Maintenance.

Background

Sallie B. Howard Charter School currently has a demand for PBX Service and Support. Sallie B. Howard Charter School is currently working to improve technology, and expertise is needed on-site and remotely to effectively maintain equipment and to keep the existing equipment tuned and running efficiently.

Proposed Services

Surazal will provide *Solidnet*TM Services to satisfy each of Sallie B. Howard Charter School's PBX Systems Maintenance needs. Should an emergency (downed network PBX or other loss of telephone service) require an engineer to be dispatched, Surazal will be onsite locally within 4 hours of notification

Implementation Schedule

All time intervals are based from the contract approval date. Please note that the timeline may be shortened or lengthened based on circuit availability or any other major variables.

Milestone	Time Interval	Responsibility	Comments
Contract Approval	Start Time Line	Sallie B. Howard Charter School /Surazal	This document is a formal proposal, and once approved and signed by Sallie B. Howard Charter School and, Surazal Systems, Inc. it will become the official contract agreement.
Determine "Measures of Success", including Service Level Agreements	1 st week	Sallie B. Howard Charter School /Surazal	Sallie B. Howard Charter School and Surazal will agree upon Sallie B. Howard Charter School corporate objectives and goals, and how Surazal will play a part in Sallie B. Howard Charter School attaining each. Measurable and attainable objectives will be formulated, and will be reviewed during the regular monthly meetings. These objectives will be the primary measure of success for our partnership.
Semi Annual Review	24th week	Surazal	

Pricing & Payment

Solidnet Maintenance Pricing Sheet

	Basic	Secure	Performance
School Maintenance Configurator			
Total Number Of Devices	1		
On-site Level 1 Tech Hrs/Week	1.25		
On-site Level 2 Engineer Hrs/Week			
On-site Level 3 Engineer Hrs/Week			
Total on-site Tech Hrs/Week	1.25	0	0
Total on-site Tech Hrs/Month	5	0	0
PRICING			
Price/Hour Level 1 Network Tech	51	51	51
Price/Hour Level 2 Network Engineer	64	64	64
Price/Hour Level 3 Network Engineer	72	72	72
Total Monthly Price	\$ 339	\$ -	\$ -
Total Yearly Price	\$ 4,067	\$ -	\$ -
E-Rate Discount	90%	0%	0%
Total Monthly School Cost	\$ 34	\$ -	\$ -
Total Yearly School Cost	\$ 407	\$ -	\$ -

Cost Elements: The above rates are valid for the *Solidnet* services outlined in this proposal. If during the course of this agreement, Surazal is requested to provide services not covered, the billing rate will be negotiated

Other cost elements, billed as additional, are the expenses associated with travel to perform work on the behalf of Sallie B. Howard Charter School at locations other than the main location. Expenses to include Airfare, Hotel, Car Rental, Parking and Travel Time.

Contract Changes: The 5 average monthly on-site hours are flexible, and can be used at the discretion of Sallie B. Howard Charter School.

Sallie B. Howard Charter School must use the monthly-allotted hours in groups of 5-hour blocks. Hours may be borrowed from the upcoming month, and hours may be carried-over to following months.

Payment: Payment is due on the first day of every month after the service is provided.

Terms & Conditions

1. **Conditions of this Agreement:** The parties acknowledge and agree that this Service Agreement is contingent upon Sallie B. Howard Charter School obtaining E-Rate funding for this project from the Schools and Libraries Division of Universal Service Administration Corporation and Charter School Board of Directors.
2. **Services:** Surazal Systems, Inc. (Surazal), as an independent contractor, agrees to perform for Sallie B. Howard Charter School during the term of this Agreement, the services previously described in this document.
3. **Specific Devices Managed under this Agreement:** PBX (phone system). (all equipment must be eligible under e-Rate regulations.
4. **Service Defined:** Surazal will provide an engineer at the Sallie B. Howard Charter School locations upon request and up to 5 hours per month. Should the customer require additional hours or services for special projects outside of the agreed upon parameters, the customer will be charged at a discounted hourly rate.
5. **Term:** The Initial term of this Agreement shall commence on the first day of **July 2011**, and end on the last day of **June 2012**. This Agreement may be extended beyond the initial term or any extension term only by written agreement of both parties prior to the expiration of the initial term or any extension.
6. **Designation of Duties:** Surazal shall receive requests for services to be performed from _____.
7. **Confidentiality:** Surazal shall not disclose, publish or authorize others to publish design data, drawings, specifications, reports or other information pertaining to the work assigned to Surazal by Sallie B. Howard Charter School without prior written approval of Sallie B. Howard Charter School. Upon expiration or sooner termination of this Agreement, Surazal agrees to return to Sallie B. Howard Charter School all drawings, specifications, data and other material obtained by Surazal from Sallie B. Howard Charter School, or developed by Surazal, in connection with the performance of this Agreement.
8. **Reimbursable Expenses:** Travel expenses necessary in order to perform services required by the Agreement will be billed in addition to the normal monthly charges. Use of personal automobile will be billed at \$0.44 per mile. Any other expenses will be pre-approved by Sallie B. Howard Charter School. Please note that mileage to and from the Surazal office and the Sallie B. Howard Charter School office is included in the contract.
9. **Force Majeure:** Surazal shall have no liability for damages or delays or failure in performance due to: acts of God, the elements, or any other causes beyond Surazal's control.
7. **Limitation of Surazal Liability:** Sallie B. Howard Charter School shall hold harmless Surazal, its officers and employees against all losses, claims, liabilities, damages and expenses of any nature, directly or indirectly arising out or as a result of any act of omission, or error by Surazal, its employees, agents or subcontractors in the performance of this Agreement. Sallie B. Howard Charter School agrees to limit any and all liability or claim for damages, cost of defense, or expenses against Surazal to a sum not to exceed \$10,000, resulting from any error, omission, or act of negligence.
8. **Delinquent Payments:** Delinquent Payments on any undisputed balance are subject to a late payment charge of 1.5% per month. Sallie B. Howard Charter School agrees to reimburse Surazal for any attorneys' fees and any other costs associated with collecting delinquent payments.
9. **General:** Any supplement, modification or waiver of any provision of this Agreement must be in writing and signed by authorized representatives of both parties. This is the entire Agreement between Sallie B. Howard Charter School and Surazal with respect to the services and deliverables provided hereunder and supersedes all prior agreements, proposals, communications and understandings between Sallie B. Howard Charter School and Surazal whether written or oral.

IN WITNESS WHEREOF, the parties have executed this professional services Agreement. All signed copies of this agreement shall be deemed originals.

Sallie B. Howard Charter School

By: JoAnne Woodard
Name: JoAnne Woodard
Title: Executive Director
Date: 3/9/11

Surazal Systems, Inc.

By: _____
Name: _____
Title: _____
Date: _____